## **KEY FACT STATEMENT & PRODUCT BROCHURE** MCB (Last Updated 16-06-2025 | SOBC w.e.f. 01-07-2025) Bank for Life MCB IANAT current account offers the freedom to perform any number of transactions which is ideal to manage both individual and business funds. Meantime the bank ensures the funds are utilized economically viable activities not in any socialy harmful actions. LKR Initial Deposit : 15,000/- (Personal) | 25,000/- (Institutional) N/A N/A No restriction on number of withdrawals Personalized cheque book, Secure and Fast Cheque Processing Access your account through over 4500 ATMs island-wide (lankapay) Debit Card with POS access (JCB / lankapay) Secure and easy access to perform your transactions via Mobile Banking App for Personal customers and Internet banking for Business customers (registration required) SMS Alerts (automated) and e-statement facility (registration required) For the latest charges and fees related to the product and other value added services, please visit www.mcb.com.lk (Schedule of Bank Charges) Personal - Sri Lankan Residents above 18 years of age (individual/joint) Institutional - Organizations that are dully registered under the respective statutory laws Dully completed Account Mandate and related forms Valid NIC, Driving License or Passport with NIC number (Foregin nationals who are entitled to open/operate accounts shall produce valid visa) Address Proof (if differ from the address mentioned in NIC) Income Proof

Any other document that bank may require to establish the identity of the individual or institution

Please visit the nearest MCB Bank Branch and hand-over the completed set of documents to open the account

The Bank has the right to hold/ close any account that is not maintained at satisfactory level or not meeting

Accounts remain inoperative for a period more than 12 months\* with no client transactions will be classified as

Accounts remain in dormant status for 10 years will be considered abandoned and dealt in accordance with the

Deposits are secured in line with the limits set by the Deposit Insurance Scheme of The Central Bank of Sri Lanka. Any mistaken/ un-authorized transactions should be informed to the branch in writing for reconcilation/ charge-

Terms & Conditions may change time to time as per the bank's internal policies/ procesures and regulatory guidelines and same will be notified in advance via bank website/ branch display or any other appropriate

In case if the resolution is not up to your satisfactory level/ not resolved within 04 weeks, you may escalate the

Complaints can be routed through any MCB Bank Branch (dedicated complaint box available)

Department Head - Compliance, MCB Bank Ltd, 08, Leyden Bastian Road, Colombo 01.

Financial Ombudsman - Sri Lanka, No.01, Bethesda Place, Milagiriya, Colombo 05. Tel: 0112595624 | Email : fosril@sltnet.lk | Web: www.financialombudsman.lk

Business Registration and related documentation/ forms Identity documents of Directors/ Partners

Deposits/ Withdrawals are permitted through any MCB Bank branch.

and obtain the other value added services

dormant. (period may vary time to time)

backs of mistaken/ un-authorized transactions.

Hotline: 0115222200 | Email: info@mcb.com.lk

Tel: 0115222230 | Email: complaints@mcb.com.lk

Dedicated direct contact point:

Call/ visit any MCB Bank branch | Visit: www.mcb.com.lk

statutory requirements

regulatory guidelines.

medium.

MCB Bank Limited is a Licensed Commercial Bank operating under the supervision of The Central Bank of Sri Lanka. Credit Rating: "AA (lka)" | Outlook Stable (Fitch Ratings)

complaint to:

duct Name

Salient Features Profit Rate (p.a.)

Fees and Charges

**Documents Required** 

For Personal Clients

For Institutional Clients

Terms & Conditions

Procedure to Open the Account

Other Operational Information/

Channels to Obtain Updated

Compliant Handling Procedure

nformation

Eleigibility

Profit Payment Frequency

Benefits/ Value Added Services

Description

Currency